

Performance Solutions by Milliken Operational Excellence Conference Day 1: Roger Milliken Center's Kingsley Theater

- 7:30 am *Conference Registration, Kingsley Theater*
- 8:00 am *Opening Session*
"Welcome, Safety Message and Defining a Performance System"
Phil McIntyre, Managing Director, Performance Solutions by Milliken
- 9:00 am "Strategic Clarity"
Jordan Workman, Global Director of Client Development, Performance Solutions by Milliken
- 10:00 am *Group Photo and Refreshments Break*
- 10:30 am "The Journey to Zero: Milliken's Critical Moves to Enable the Financial Return of Operational Excellence"
Mark Love, Director of Client Engagement, Performance Solutions by Milliken
- 11:30 am Innovation Gallery Tour
- 12:15 pm *Networking Luncheon*
- 1:00 pm "The Foundation to Milliken's Performance System: Safety"
Shawn Smith, Director of Client Development, Performance Solutions by Milliken
- 2:00 pm "Associate Engagement: How Winning the Hearts and Minds of Employees Drives Operational Excellence"
Cara Thompson, Managing Director of Operations, Performance Solutions by Milliken
- 3:00 pm *Refreshments Break*
- 3:15 pm "The Foundation for Continuous Improvement: The Purpose of Pillars"
Meghan Patel, Business Supply Chain & Process Improvement Leader, Performance Solutions by Milliken

4:45 pm Learnings and Expectations
Phil McIntyre

5:15 pm Day 1 Concludes

Day 2: Roger Milliken Center's Kingsley Theater

7:30 am Arrive at Roger Milliken Center

7:45 am Bus departs for Johnston Plant

9:30 am Johnston Plant Tour

12:30 pm Pick up boxed lunch and board bus to return to Roger Milliken Center

2:15 pm Arrive at RMC for afternoon sessions

2:30 pm Milliken Associates' Forum: "What Do Associates Really Think About Performance Systems?"
Sammy Davis, Allen Plant; S.L., Ford Magnolia Plant; Marion Fisher, Pendleton Plant

3:30 pm "What Your Journey May Look Like"
Dede Ericson, Director of Client Engagement, Performance Solutions by Milliken

4:30 pm Assess, Plan, Engage
Phil McIntyre

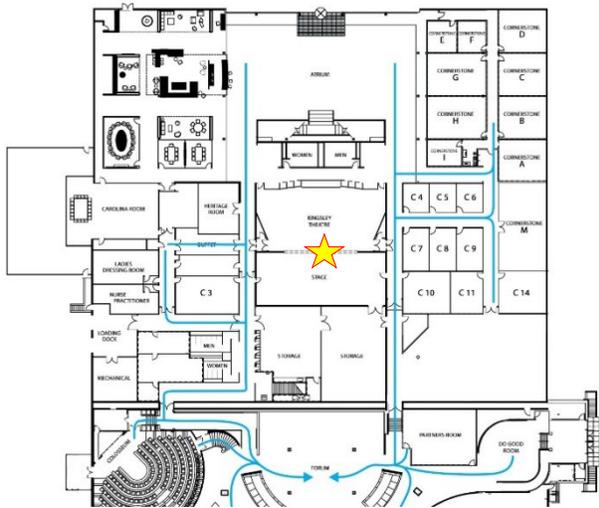
5:00 pm Conference Adjourns

Maps for Emergency Evacuations:

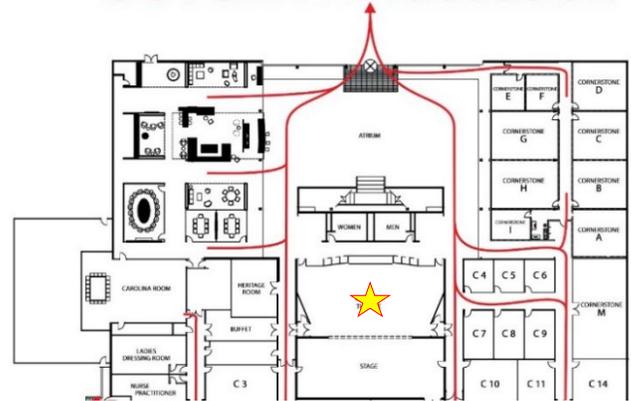


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INSIDE Evacuation



OUTSIDE Evacuation



Thank you for being our guests!

Performance Solutions 
by Milliken

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Safety Requirements for Plant Tour

1. All visitors must sign in with HR & stay with your tour guide at all times.
2. When visiting production areas, tuck neckties between the 2nd and 3rd buttons of your shirt.
3. Remove all jewelry except necklaces shorter than chin length & stud earrings.
4. Never touch moving cloth.
5. Tobacco use is prohibited in the plant. A designated area is provided for smoking, if needed.
6. Be aware of power industrial truck traffic and surroundings.
7. Be aware of possible wet and slippery floors.
8. Cellular phone use by unauthorized associates and visitors is prohibited in production areas.
9. Photography is not allowed within the production areas.
10. Hair must be pulled back and above shoulder length.
11. Closed toed shoes only. Heels less than an inch recommended.

Safety is Everyone's Responsibility